Getting a RDHPCS Account

- Before you can be granted access to any RDHPCS system, you will need an active NOAA email account. Contact your NOAA sponsor if you are a non-NOAA employee.

- Go the Account Management Information (AIM) system and logon with your NOAA NEMS credentials:

https://rdhpcs-s.noaa.gov/acctmgmt/

Click on the following to request access to a project:

Request new access to a project

There is an approval process once your application has been submitted. There are two additional items that you must complete before your account is approved.

You will need to take the NOAA Security Training. This is mandatory on an annual basis. You will be requested to go to the following website:

http://noaa.learnsecuritywith.us

You will use your noaa.gov email address if you have an active noaa email account. If not, you will use the email address that was provided in the User Application. You will need to send a message to Help System if you continue to have issues.

You will also need a background investigation. You will need to contact your NOAA sponsor in getting this accomplished. This process can take several months to complete depending if you are a foreign national. There is an associated cost with this process that you will need work out with your sponsor.

You can send a Help Ticket to rdhpcs.zeus.help@noaa.gov if you have any questions and/or problems.